

QUALITY

Non Conformity (NC) Management



To help suppliers in managing non-conformities and quality, GALION Solutions proposes a module to answer these following questions:

- Does the system manage quality in a cross-cutting way, i.e. from customer to supplier?
- Is the system connected to an electronic document management in order to store and manage the evolution of all quality procedures?
- Can the system manage several causes and flaws for non-conformity?
- Does the system edit 8D reports for manufacturers?
- Are operations defined in the improvement plan of action managed by the system?
- Can the system automatically activate controls for a firewall?
- Does the system take charge of the management of precautionary measures?

The system manages three types of NCs: customer NCs, supplier NCs and internal NCs. Each NC can be linked to an ERP piece of data such as the delivery note and an article.

Référentiel de base

Types of NCs

3 types of non-conformities
Model of NC process

Participants

Internal or external (customers, providers, suppliers)

Types of actions

Immediate

Final
Transversal
Capitalization

Stages

- Sequencing of the different actions
- Organization of monitoring
- Assignment of the plans of action to the different participants
- Storage of causes / flaws
- Addition of pictures
- Edition of the NCs as required by manufacturers
- Precautionary measures
- Follow-up of controls
- Activity entry and time spent
- Measuring the effectiveness of the implemented stages
- Storage of the costs associated to each NC and participant

Related processes

- Supplier billing (charging)
- Inventory flows

Warnings

- AL001 NC actions which are more than 3 days overdue
- AL002 expired NC

GALION BI WebPack related to the process

- NC costs (IN840)
- Flaws on NC (IN850)
- Action monitoring (IN860)
- Detailed flaws (IN870)
- Precautionary measures (IN880)
- Collecting at firewall (IN890)

Related standard reports:

- Edition of NCs (8D manufacturer format, FORD, RENAULT, PCA...)